

RimPRO, INC



WHEEL SERVICE DISCLAIMER

STRAIGHTENING & REFINISHING EXPECTATIONS

Any wheel, no matter how slightly bent, MAY crack during the straightening process. We assure you that most wheels do not crack, and we take every precaution to maintain the integrity of your wheel throughout the process. In the event that your wheel does crack and is not repairable, we will not charge for time or labor spent in the effort to make the wheel straight. If we deem a wheel unsafe, we will not remount your tire and wheel onto the vehicle (No Exceptions). This is done for your safety. However, you, the customer, will be responsible for the cost of a replacement wheel (which you may purchase at Rimpro or you are free to go elsewhere). Occasionally small marks or discoloring may be left during straightening if the wheel was either severely bent or has a top lip bend, and by having your wheel straightened, you agree that this is acceptable.

Certain types of cracks cannot be welded and not all wheels are repairable. Most often this is due to safety reasons or structural compromise. Sometimes it makes more economic sense and is less expensive to replace a damaged wheel with a reconditioned or used wheel.

Estimates given to customers do not constitute a contractual obligation on cost. Your wheel will be reviewed by a qualified wheel technician upon processing and we will contact you in the event of any cost changes. Extra charges may result from chrome plated finishes, polished finishes, wheels larger than 18", 2 and 3-piece wheels, specialty color matches and severely damaged or bent conditions.

We reserve the right to modify pricing in certain cases, but will always inform you and ask for consent before any price increase is billed or before any extra work is done.

Our wheel refinishing results are at the top end of the industry's standards. It must be stated, though, that no matter how good a refinishing process is, it still does not produce a brand new wheel. When refinishing a wheel, you must expect that there may be some small imperfections in the finish such as subtle color variation to original equipment, metallurgical variations in the wheel alloy itself that cannot be refinished, an occasional dust particle in the sealed finish, pre-existing cosmetic injury that exceeds what can be safely filled or machined, the back and inside barrel may not be dressed and similar features. Our results are regarded by thousands of customers as fantastic, even so, a refinished wheel will never perfectly match a factory new original wheel. You agree to set your expectations accordingly, and if you have any special matching or finish requirements, you need to specify them in advance so they can be written into the work-order & invoice.

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Signature: _____

Print Name: _____ Date: _____

****Wheels not paid for within 30 days of completion will be recycled****

Please specify the work that needs to be done:

Rim Size: _____ in. [] Straightening [] Welding [] Refinishing [] Tire Work

Notes:

(For Refinishing, specify color and finish type.)

Address: _____ Apt/ PO Box _____
_____ Zip _____

Daytime Phone # (_____) _____ - _____ e-mail _____